

Access to Care

Key Priority Areas

Navigating the System

Metrics

- Percent of Lewis and Clark County adults that report having a specific source of ongoing care (PRC survey) Baseline: 76.5% Target: 84.1%

Evidence Based Interventions

- Increasing access to insurance (including Medicaid and CHIP)-individuals with insurance are more likely to have a specific source of ongoing care
- Increase recruitment of primary care providers in Health Professional Shortage Areas
- Expand the roles of nurse practitioners and physician assistants, including changing scope of practice laws¹
- Assemble multi-disciplinary care teams to deliver care more efficiently (e.g. Coordinated Care Models and Integrated Behavioral Health so that patients who access care primarily through mental health care providers or primary care providers receive a full range of health services)²
- Encourage providers to offer after-hours access and same day scheduling
- Encourage providers to utilize e-mail and telephone visits to manage chronic and preventative issues or to utilize telehealth
- Encourage providers to accept a wider range of insurance, particularly Medicaid³
- Reduce administrative burdens on provider to allow more time for patient care (e.g. streamlining Medicaid enrollment)⁴

Community Resources

- Primary Care Providers
- OPI
- YWCA
- CTI
- Center for Mental Health
- Churches
- Schools
- Navigating Program (social work, ER specific)
- Lewis and Clark Public Health
- Shodair
- Rocky Mountain Development Council
- Family Promise

¹ <http://managedhealthcareexecutive.modernmedicine.com/managed-healthcare-executive/content/tags/access-care/7-ways-improve-access?page=full>

² <https://www.medicaid.gov/State-Resource-Center/Medicaid-State-Technical-Assistance/Health-Homes-Technical-Assistance/Downloads/HH-IRC-Collaborative-5-13.pdf>

³ <http://content.healthaffairs.org/content/29/5/799.full>

⁴ <http://managedhealthcareexecutive.modernmedicine.com/managed-healthcare-executive/content/tags/access-care/7-ways-improve-access?page=0%2C6>

- Office of Public Assistance as people are applying for Medicaid/Medicare
- St. Pete's Hospital
- Funding Grants
- Montana Healthcare Foundation
- Affordable Care Act Navigators
- Pureview Health Center Sliding Scale
- God's Love Employees
- ER Physicians
- Social workers involved with healthcare facilities